



Hawai'i Convention Center
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David Y. Ige
Governor

Chris Tatum
President and Chief Executive Officer

March 23, 2020

Aloha Tourism Leaders,

Thank you again for coming together during these challenging times to do what's needed to keep our community safe. We know it's a tremendous task to assist your current guests with early departures, while also notifying your future guests to postpone or cancel their travel plans.

Honolulu Mayor Kirk Caldwell and Maui County Mayor Michael Victorino have instituted a stay at home order, requiring all residents and visitors to shelter in place, except for certain essential activities.

Although the arrival numbers are expected to be down to just essential travelers and residents by the weekend, we still have many visitors who arrived before being informed of the State and county directives. With airlines canceling more flights every day, it's vital these visitors arrange for their return flights immediately.

Our Department Operations Center was activated this morning at the Hawai'i Convention Center. Our team, which includes staff from the Hawai'i Tourism Authority, the Hawai'i Visitors and Convention Bureau, and the Hawai'i Lodging and Tourism Association is working to communicate the current situation to our travel industry partners and provide support to coordinate the execution of the State and county directives.

We will continue to keep you updated on the efforts to protect our community and support the employees who have been the reason for our success as a destination.

For details on Governor Ige's directives and orders by the county mayors, please visit our website:
<https://www.hawaiiitourismauthority.org/news/alerts/covid-19-novel-coronavirus/>

Mahalo for your support and leadership,

Chris Tatum
President and CEO
Hawai'i Tourism Authority