



Kaua'i Marriott Resort

3610 Rice Street, Lihue, Hawaii USA 96766

1 808 - 245-5050

Taking care of you.

Taking care of you has always been our number one priority, so you can focus on what's most important to you.

As part of Marriott International's family of brands, we have implemented a variety of new protocols and elevated practices, in response to the COVID-19 pandemic and keeping with our high standards of cleanliness and commitment to providing excellent service.

We have also made a few adjustments to the services, amenities, and facilities available during your stay.

Here is what to expect during your stay at Kaua'i Marriott Resort.

Information on this page is subject to change without notice.

Hotel Information

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MARRIOTT INTERNATIONAL'S COMMITMENT TO CLEAN

For more information on Marriott's Commitment to Cleanliness, please visit our [corporate site](#).

SHARED RESPONSIBILITY

Providing a safer environment for our guests and associates is a top priority. Achieving this is a shared responsibility. Please join us in our efforts to enhance the safety of our public spaces by complying with local regulations, practicing social distancing (staying at least 6 feet or 2 meters from other guests and hotel associates), and wearing face coverings whenever you're in public areas of the hotel. We do appreciate your support and understanding.

SOCIAL DISTANCING MEASURES & CONTACTLESS EXPERIENCE

As outlined in the State of Hawaii's 15th COVID-19 emergency proclamation, all individuals shall wear face coverings over their noses and mouths when in public settings, unless while outdoors when physical distance of six (6) feet from other individuals (who are not members of the same household/living unit/residence) can be maintained at all times. An owner or operator of any business or operation shall refuse admission or service to any individual who fails to wear a face covering, unless an exception applies under this section. Businesses or operations may adopt stricter protocols or requirements related to face coverings and face shields. Please see the State of Hawaii's website for additional information: <https://hawaiiicovid19.com/>.

Signage throughout our hotels to remind guests to maintain social distancing. Our guests will be provided table service at sanitized tables by our Hosts. Occupancy limits and seating capacities reductions in our restaurants will be in compliance with local and state mandates. Partitions installed at front desks. Plexiglass shields will be placed at Restaurant Hostess stand and bar areas.

Mobile check-in and key and service requests

No valet service is currently available for parking.

View the video below for Hawaii health & safety travel tips.

[VIEW VIDEO](#)

ENHANCED CLEANING PROTOCOLS & HOUSEKEEPING SERVICE AT THIS HOTEL

In keeping with Marriott's Commitment to Clean, we have made several enhancements to our cleaning practices throughout our property and in guest rooms. These include:

- **Enhanced Public Space Cleaning:** We have increased the frequency of cleaning and disinfection, particularly in areas with high traffic including restrooms, elevators, and escalators as well as provided more hand sanitizing stations.
- **Personal Protective Equipment (PPE):** Staff members will wear PPE (e.g., face coverings, gloves, etc.) based on the activities they are performing and based on direction by the local authorities. Guests are required to wear personal face coverings.
- **Face coverings:** Face coverings may be removed while seated in our restaurant and bar or swimming pool but guests are expected to keep face coverings on while moving to and from our pool areas.
- **Electrostatic Spraying:** We're utilizing enhanced technologies, including electrostatic sprayers with hospital-grade disinfectants, to support our already rigorous cleanliness protocols.
- **Room Amenities:** In-room coffee makers are currently available. Disinfectant wipes are available in the room for every arriving guest as well as upon request.

Housekeeping: Your guest room is your sanctuary throughout your stay with us. As part of our commitment to you, we have deeply cleaned your room in preparation for your arrival. Unless you choose otherwise, we will not provide daily housekeeping service in an effort to maintain a contact-lite experience. If you have any requests, or would like us to service your room, we would be delighted to do so with 24 hour notice. Simply let us know when you will be leaving for the day and we will do the rest. If you are staying with us a bit longer, we will automatically clean your guest room after every 6th night.

PROPERTY AMENITIES & SERVICES

- Fitness Center: Open 6am-6pm masks required at all times. *Enhanced Movement Quarantine Guests (EMQ) Fitness Center Set up in Puna Ballroom B.
- Swimming Pool: Open 7am-10pm. Modified seating for social distancing. Face coverings are required at all times, except when seated at your pool/beach chair or cabana, or while in the water. Maintaining 6 feet of social distance from individuals who are not members of your household/living unit/residence is required.
- Kalapaki Beach: Open *Not open to Enhanced Movement Quarantine Guests (EMQ)
- Shuttle: Operating on Normal Schedule

FOOD & BEVERAGE OFFERINGS

- Lamont's Sundry Store: 9am - 8pm
- Duke's Kauai: Open 7 days a week 12pm-8pm
- Cafe Portofino: Monday - Sunday 12pm-8pm
- Aupaka Terrace: 7am-9am
- Kukui's On Kalapaki Beach: Poolside Lunch 11am-2pm, Bar & Cocktail Service 11am-4pm

Please note modifications may occur due to State and County regulations. Subject to change.

MARRIOTT BONVOY

Marriott Bonvoy Member Benefits: We are committed to delivering the Marriott Bonvoy benefits for your membership level. Thank you for your understanding in cases where we may have to offer an alternative.

Marriott Bonvoy members are invited to use the [Marriott Bonvoy App](#) (available on the App Store and Google Play) to take advantage of contactless options, including:

- **Mobile Check-In/Check-Out.** Let us know via the app when you are planning to arrive and once you departed.

- **Mobile Key.** Forgo the front desk altogether and go straight to your guest room
- **Mobile Dining.** Order your private, in-room dining through the app.
- **Mobile Guest Requests.** Connect with us via the app to request items you would like delivered to your guest room.

Not a Marriott Bonvoy member? Enroll [here](#).

Available benefits vary by location and membership tier. At this hotel, please note that we currently offer the following Marriott Bonvoy benefits:

- **Welcome Gift:** Welcome Gift provided for Platinum, Titanium and Ambassador Level.
- **Late Check-Out:** Based on availability for Platinum, Titanium and Ambassador Level.
- **Mobile Check-In/Check-Out:** Available and encouraged to use
- **Mobile Key:** Available and encouraged to use
- **Mobile Dining:** Not Available
- **Mobile Guest Requests:** Available and encouraged to use

SAFE TRAVELS HAWAII - REQUIREMENTS FOR HAWAII TRAVEL

Guests planning a trip to Hawaii, or between the Hawaiian Islands, are responsible for reviewing and complying with current government guidance, as this information changes frequently. Please click the link below for information on the Hawaii Pre-Travel Testing Program. For further questions, the State of Hawaii's Safe Travels Program can be reached at info@gohawaii.gov or 1-800-GOHAWAII (1-800-464-2924). Once in Hawaii, please travel pono (responsibly) and follow all current mask and social distancing mandates.

The Kauai Marriott Resort and Beach Club has been approved by the County of Kauai and has prepared our 42-acre resort to operate as a Resort Bubble. With proof of a negative NAAT test at an approved testing site you will have the option to be part of an Enhanced Movement Quarantine (EMQ) that would allow you to move about the resort grounds and the set parameter while in your quarantine time-period. Here are the specific details:

- Kalapaki Beach is NOT within the parameters of the Resort Bubble (EMQ) and is not available for use while on quarantine, however the grass area is an approved area in front of Kalapaki Beach.
- Designated areas will be available for you to enjoy the pool, lawn .
- Dining options as well as a separate fitness facility for your use. Reservations Required for Fitness Facility
- Once you have completed your quarantine, you may remove the band and be free to explore our beautiful island

MORE INFO

ARRIVAL AND CHECK-IN PROCEDURE

- We look forward to welcoming you to our beautiful resort. To ensure a smooth arrival, please follow these steps.

Arrival: Complimentary Shuttle Service available that will bring you to the entrance of the Resort. Bell Service is available for delivery of your luggage.

Check-in:

- Upon arrival to the resort you will need to present proof of a NAAT test showing your negative COVID-19 result that was taken within 72-hours of arrival to Kauai
- Please present hard copy of your test results at check in to the Front Desk
- Each guest aged 15 years and older will need an Aqua (Active Quarantine User Ally) Band which will have to be worn throughout your quarantine. One band is included in the Resort Fee. Additional bands are \$100. You will receive a \$25

Food and Beverage per additional band credit to be used at Kukui's or Aupaka Terrace during your stay. This band will track your movements, including the removal of the band, and will send an alert should you choose to break with the parameters of our Resort Bubble

During your stay: If you are exempt from quarantine, please enjoy your stay and follow all current mask and social distancing mandates, both within the resort and while exploring our island home. If you are required to quarantine, you will be given a single use key, as you may only leave your room in the event of a medical emergency.


[MORE INFO](#)

Kaua'i Marriott Resort

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