



PAGODA

WAIKIKI

260 BEACH Walk, Honolulu, HI 96815

Tel. No. 260-1061 & Fax No. 260-1065

HOTEL CONSIDERATIONS

- Provide Hand sanitizer and dispensers, at primary guest entrance and contact areas.
- CDC information posted in front lobby and employee areas.
- PPE are required for Hotel staff and guests.
- Employee training on COVID-19 guest safety and facility sanitation protocols as recommended by the CDC.
 - AHLA Covid 19 Precautions for Hotels online training
 - EcoLab: Handwashing & Hygiene online training
 - Ecolab: Cleaning, Disinfecting & Electrostatic Spraying

CLEANING & DISINFECTING PRODUCTS AND PROTOCOLS

- Utilize EPA, approved cleaning and sanitizing protocols, including EPA-approved disinfectants or alcohol solutions with at least 70% alcohol.
- Protocols to ensure that frequently touched surfaces are cleaned and disinfected regularly.
- Housekeeping SOP that adhere to CDC guidelines in cleaning and disinfecting, including high touch items.
- All bed linens and laundry are washed at a high temperature in accordance to CDC guidelines.
- Rooms are sterilized with a commercial fogger.
- Frequent cleaning in high traffic areas of the restroom and office.

PROCEDURE IN THE INSTANCE OF A PRESUMPTIVE COVID-19 POSITIVE GUEST

- Unit to be removed from service and quarantined for at least 24hrs according to the CDC guidelines.
- Return unit after clearance.
- Management reports confirmed cases to local authorities as recommended by the CDC guidelines.

FOLLOWING ALL LOCAL BEST PRACTICES PROVIDED BY HLTA:

- HLTA COVID-19 Health and Safety Standards.

PHYSICAL DISTANCING PROCEDURES

- Promote physical distancing (6 feet apart) with guests and employees throughout the property, including lobby and common areas.
- Staff does not enter a guest room during a guest's stay unless requested or approved by the guest according to safety protocols.

FRONT DESK PROTOCOLS AND PROCEDURES

- Transparent shield and barriers.
- Promote social distancing in common areas.
- Sanitize front desk area, after each contact with guest.



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